What COVID-19 has taught us about planning for brand relevance

We are doing things we have never done before





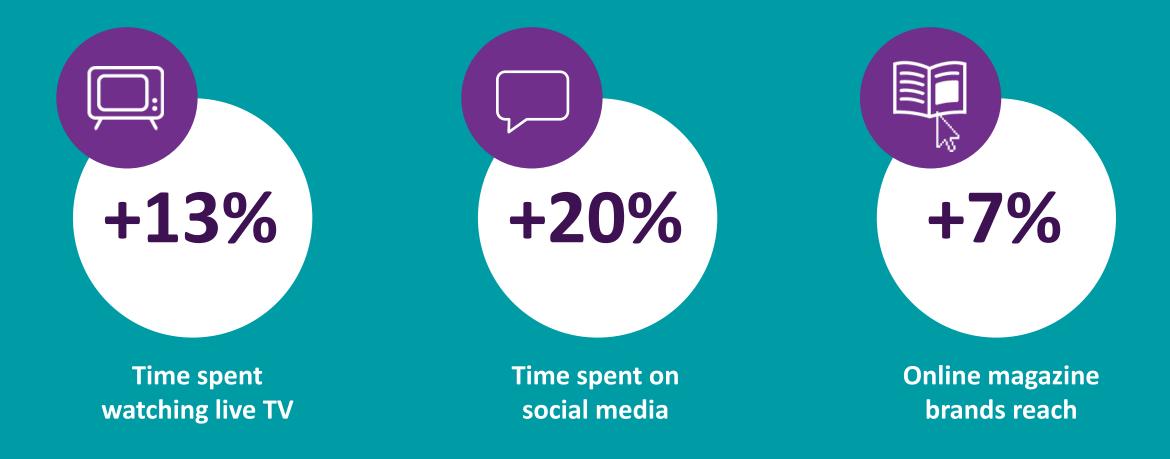
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Culture Consumption Commerce

phd

Forget everything you think you know about people

More media consumption than ever before



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Source: IPA Touchpoints (lockdown vs pre-lockdown)

Heightened needs

Starved For Connection

The Cultural Void

56 mins

increase in amount of time people are spending on their own per day



UK adults are spending more time searching for entertainment

People are trying new things and new brands





People are **x2.5 more likely** to

try a new brand if they have recently undergone a life event such as getting married or moving house.

RICHARD SHOTTON



phd



Act fast to protect your brand relationship or build a new one



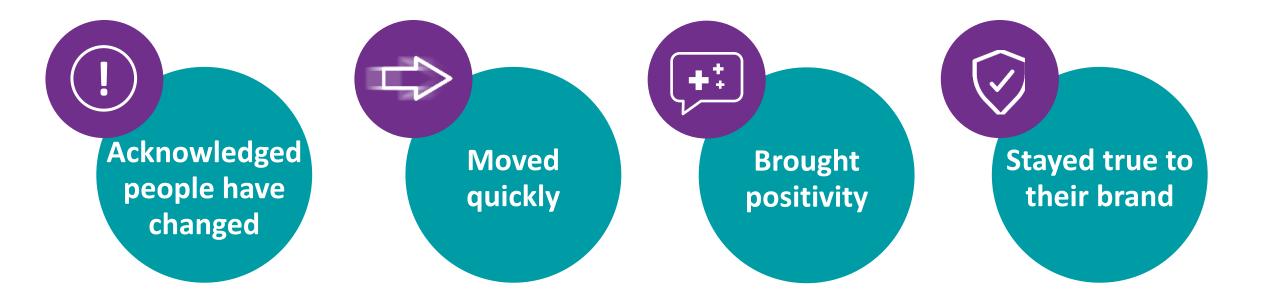


WE MISSED YOU TOO

BUT WE'LL TAKE IT FROM HERE



Some tactics brands have adopted





BREAKFAST ISN'T GOING ANYWHERE.

Over the next 8 weeks, Heinz and our partner Magic Breakfast are committed to providing 12 million free breakfasts for the many schoolchildren who still need them the most.



Brand Love



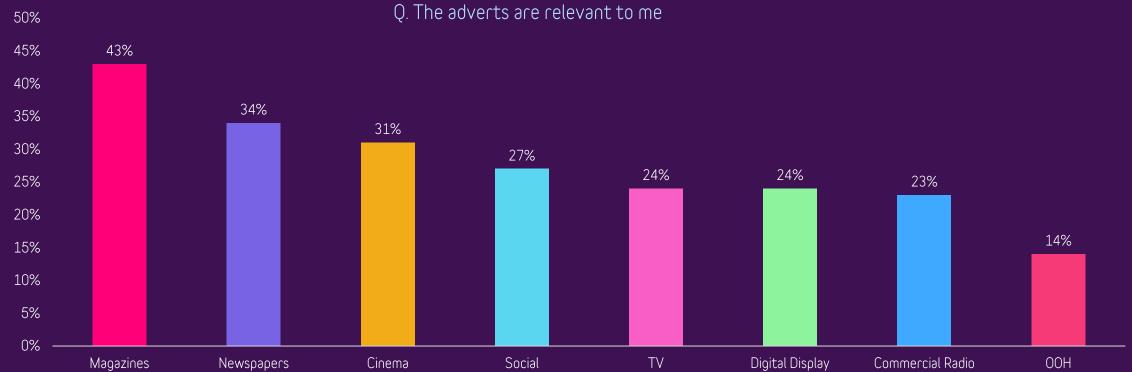
Purchase Intent



Media planning is more important than ever



Relevance of ads driving positive perception

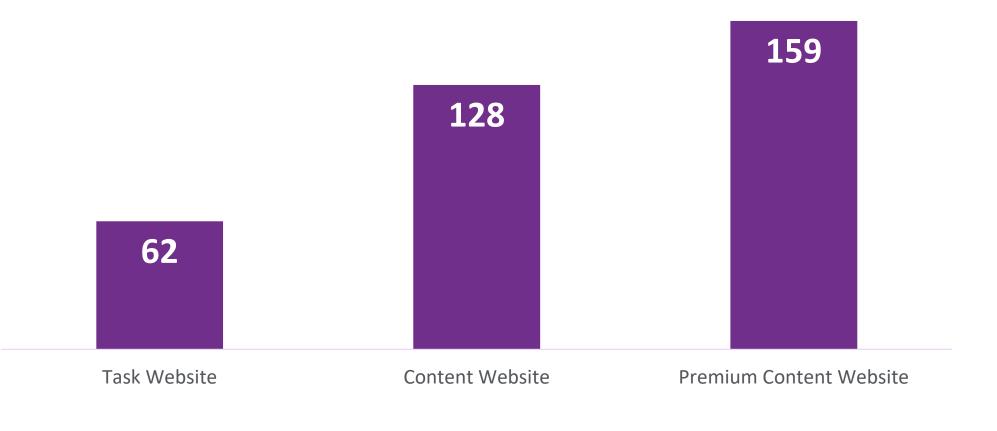


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Source: Attention Please 2018 Base: All Ads



Attention per 1000 impressions (seconds)



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Source: Lumen & IAB 'The Rules Of Attention'

Plan for positivity

Impact of positive mindset on response to advertising:



Make a plan to keep your brand relevant

